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**TRANSMITTAL
FORM**

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

22

Application Number

09/820,429

Filing Date

March 28, 2001

First Named Inventor

John M. Mela

Art Unit

3627

Examiner Name

Maria Teresa T. Thein

Attorney Docket Number

PA2375US

ENCLOSURES (Check all that apply)

Fee Transmittal Form



Fee Attached



Amendment/Reply



After Final



Affidavits/declaration(s)



Extension of Time Request



Express Abandonment Request



Information Disclosure Statement



Certified Copy of Priority Document(s)

Reply to Missing Parts/
Incomplete ApplicationReply to Missing Parts
under 37 CFR 1.52 or 1.53

Drawing(s)



Licensing-related Papers



Petition

Petition to Convert to a
Provisional ApplicationPower of Attorney, Revocation
Change of Correspondence Address

Terminal Disclaimer



Request for Refund



CD, Number of CD(s) _____

☐ Landscape Table on CD

After Allowance Communication to TC

Appeal Communication to Board
of Appeals and InterferencesAppeal Communication to TC
(Appeal Notice, Brief, Reply Brief)

Proprietary Information



Status Letter

Other Enclosure(s) (please identify
below):

1) Confirmation Postcard

Remarks

Total page number does not include confirmation postcard.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name

Carr & Ferrell LLP

Cust. No. 22830

Signature

Printed name

Robert D. Hayden

Date

December 21, 2004

Reg. No.

42,645

CERTIFICATE OF TRANSMISSION/MAILING

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Signature

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Robert D. Hayden, Reg. No. 42,645

Date

December 21, 2004

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3627
Btw

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

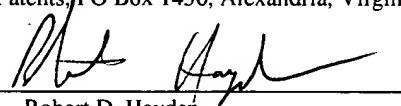
APPLICANT: John M. Mela
SERIAL NO.: 09/820,429
CONF. NO.: 5043
FILING DATE: March 28, 2001
TITLE: Bounceback Detection in Online Product Configuration
EXAMINER: Maria Teresa T. Thein
ART UNIT: 3627
ATTY. DKT. NO: PA2375US (21113-05687)

CERTIFICATE OF MAILING

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Robert D. Hayden

Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, Virginia 22313-1450

AMENDMENT E

Sir:

In response to the Office Action mailed on October 12, 2004, please amend the above-identified application as follows and consider the following remarks: